


Understanding Your Invoice

A quick reference guide to understanding your invoice

- 1. Bill to:** Where the invoices are being mailed to.
- 2. Invoice date:** The date the invoice was issued.
Invoice number: Number for tracking.
Account number: Your account identification number.
Stream name: Specific invoice name, for billing accounts containing multiple policies which invoice separately on on their own invoice stream.
- 3. Previously billed:** Previously invoiced amounts still outstanding. Includes previous billed and not due and past due amounts.
Current amount due: The amount due associated with the current invoice number.
Total amount due: Current amount due plus any previously billed balances.
Due date: Date the current due amount is due.
- 4. QR Code:** For quick access on how to read your bill.
- 5. Invoice summary:** A line of business, policy term and fee break out of the current due amount for this invoice.
- 6. Remittance stub:** A remittance stub is included in all nonrecurring enrolled ACH accounts. When paying by check, please include the stub with your payment.
- 7. Activity and adjustments:** A chronological transactional history of all charges, payments, credits, and other account activity since the previous invoice.
- 8. Claims deductible activity:** If deductibles are being invoiced they will be detailed by the claim number in that section.



ABC COMPANY
ATTN: ACCOUNTING
123 CHERRY LANE
ANYTOWN, ST 00000

2. Date: 08/01/24
Invoice #: XXXXXXXX
Account #: XXXXX
Stream name: XXXXXXXX

3. Previously billed: \$0.00
Current due: \$14,395.00
Total due*: \$14,395.00
Due date: 08/26/24

* Total due includes previously billed charges. All prior due dates still apply.

Here's your bill.

5. Invoice summary

Line of business	Policy #	Policy period	Current due
Commercial Auto	XXXXXXXXXX	08/01/23 - 08/01/24	\$2,590.00
Workers' Compensation	XXXXXXXXXX	08/01/23 - 08/01/24	\$2,625.00
Commercial Package	XXXXXXXXXX	08/01/23 - 08/01/24	\$1,175.00
General Liability	XXXXXXXXXX	08/01/23 - 08/01/24	\$6,500.00
Claim Deductible			\$1,000.00
Loss Adjustment Fee			\$500.00
Installation Fee			\$5.00
			Current due: \$14,395.00

6. This is your payment coupon.

Remember, you can pay online at ce.copperpoint.com. Sign up for recurring payments with no installment fee.

For any address changes/updates: contact your agent

COPPERPOINT INSURANCE COMPANIES
ATTN: BILLING DEPARTMENT
PO BOX 33069
PHOENIX ARIZONA 85067-3069

Due date: 08/26/24
Account name: ABC COMPANY
Invoice #: XXXXXXXX
Account #: XXXXXXXX
Stream name: XXXXXXXX

How to read your bill
[Copperpoint.com/billing-help](https://copperpoint.com/billing-help)

7. Activity and adjustments

Date	Description	Policy type	Policy #	Policy period	Amount	Balance
07/01/24	Invoice				\$12,895.00	\$35,414.90
07/20/24	Payment received				-\$12,895.00	\$22,519.90
07/25/24	Policy change	Commercial Auto	XXXXXXXXXX	08/01/23 - 08/01/24	\$890.00	\$23,409.90
08/24	Claim Deductible Total			08/01/24	\$1,000.00	\$24,409.90
08/24	Loss Adjustment Fee				\$500.00	\$24,909.90
08/01/24	Invoice				\$14,390.00	\$24,909.90
08/01/24	Installation fee				\$5.00	\$24,914.90
(*) Deductible break-out below						
Ending balance:						\$24,914.90

8. Claims activity

Date	Description	Policy type	Policy #	Policy period	Balance
07/23	Deductible Claim #123	Workers' Compensation	XXXXXXXXXX	06/01/23 - 06/01/24	\$500.00
08/23	Deductible Claim #456	Workers' Compensation	XXXXXXXXXX	06/01/23 - 06/01/24	\$250.00
08/23	Deductible Claim #789	Workers' Compensation	XXXXXXXXXX	06/01/23 - 06/01/24	\$250.00

This information is provided as a general overview. Actual coverage and services may vary and is subject to policy language as issued. Coverage is underwritten by CopperPoint Insurance Company, or one of its wholly-owned insurance companies, and is limited to the states where licensed. California policies are underwritten by Pacific Compensation Insurance Company and Alaska National Insurance Company.