

# CopperPoint Preferred Network & You

for Policyholders



[copperpoint.com](http://copperpoint.com)

At Work for You



## **CopperPoint's preferred network is a workers' compensation PPO – and as a policyholder you're automatically eligible to use this valuable network.**

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It includes all the healthcare providers an injured worker would need, from urgent care facilities and hospitals, to occupational clinics and physicians.

### **How it works**

Network members specialize in workers' compensation care, and work together to get injured workers back on the job quickly, safely and cost effectively.

Providers charge discounted rates, and those lower rates translate into medical claims savings, which are passed on to the policyholder. The most important thing policyholders can do to control medical claims costs is to use CopperPoint's preferred network.

### **Can injured workers choose their doctor?**

When a worker is injured, the policyholder can require the employee to see a selected healthcare provider for one visit.

We strongly encourage policyholders to require the first visit be to a CopperPoint preferred network provider. Statistics show that most patients will continue to see the doctor who first treated them. When CopperPoint preferred network providers are used, the result is specialized care and controlled costs – it's a winning situation for everyone involved.



## How does the preferred network benefit policyholders?

When employers make it company policy to use CopperPoint preferred network providers, they're doing all they can to take control of medical claims costs.

Working with workers' compensation specialists also helps the employer by establishing a communication link regarding the injured worker's care and condition. Through contact with the healthcare provider, an employer can determine appropriate work modifications or transitional work plans.

Use of the CopperPoint preferred network helps reduce claims costs, which in turn can help keep companies' loss ratios lower, resulting in lower premiums.

### Do it today

Don't wait for an accident to occur: Save time by preselecting a CopperPoint preferred network provider today.

*At Work for You*

CopperPoint is committed to providing workers' compensation insurance expertise along with great customer service. Financially strong and service oriented, CopperPoint delivers Peace of Mind.

Visit [copperpoint.com](http://copperpoint.com) for many of our services, including payroll and injury reporting, as well as free safety videos and materials.

**Put CopperPoint to work for you.**

## Contact Us

### Contact Center

602.631.2300 or 800.231.1363

### CopperPoint Home Office

3030 N 3rd Street  
Phoenix AZ 85012-3068

CopperPoint customers across Arizona can contact CopperPoint through the phone numbers listed above.

[copperpoint.com](http://copperpoint.com)

### Office & Business Hours:

CopperPoint customer service representatives are available to assist policyholders 8 a.m. – 5 p.m., Monday – Friday. If you have a question outside business hours, email [ask@copperpoint.com](mailto:ask@copperpoint.com).



A.M. Best assigned CopperPoint and its subsidiaries an A- Excellent XII with a "stable outlook"

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